

GLUE DROPPED ON CLIENT'S FACE OR HAIR

PREVENTION:

- Only apply eyelash extensions if you have been properly trained.
- Always remove your glue ring before drying, misting, or applying new lashes to your hand or tray.
- Only keep glue ring on while applying lashes.
- This typically occurs when the lash artist is careless in her/his hand movements and glue spills out of the ring onto the client's face or hair.

WHAT TO DO IF THIS OCCURS:

- Stay calm and move swiftly.
- Tell the client that you accidentally dropped a tiny bit of glue onto their face or hair and you are going to remove it.
- Using your cream remover (not gel), apply to the area where the glue has dripped onto the skin or hair. Let it sit for 3-6 minutes and remove. Glue should wipe off. If it doesn't, re-apply and remove again.
- Using your lash cleanser on a cotton round, clean the area.
- If there is a red spot on the skin, tell the client and let them know it should subside within a few days. If it doesn't, they may want to consult a doctor as this is a chemical burn.

GLUE DROPPED IN CLIENT'S EYES

PREVENTION:

- Only apply eyelash extensions if you have been properly trained.
- Always remove your glue ring before drying, misting, or applying new lashes to your hand or tray.
- Only keep glue ring on while applying lashes.
- This typically occurs when the lash artist is careless in her/his hand movements and glue spills out of the ring onto the client's eyes, face or hair.
- Make sure your client's eyes are always comfortably closed.

WHAT TO DO IF THIS OCCURS:

- Immediately flush the eye with water or saline. Hold the eye under a faucet, shower or pour water into the eye using a clean container. Keep the eye open as wide as possible during flushing. Flush the eye for at least 15 minutes.
- If a contact lens is in the eye, flush the eye with the lens in. Flushing may wash the lens out - this is okay.
- DO NOT bandage the eye.
- Seek emergency medical care promptly after flushing.

SPECK OF GLUE, MASCARA, OR OTHER FOREIGN SUBSTANCE IN THE EYE

PREVENTION:

- After cleaning the lashes, rinse with saline to flush out anything you loosened-up.

WHAT TO DO IF THIS OCCURS:

- DO NOT rub the eye.
- Try to let tears wash the particle out or flush the eye with clean water, sterile eye wash, or contact lens solution.
- Try lifting upper eyelid outward. Look down over the lower lid.
- DO NOT use tweezers or any other item to try to remove the particle.
- If the particle doesn't wash out, see an eye doctor immediately.

WITCH HAZEL OR PRIMER GOT IN CLIENT'S EYES

PREVENTION:

- Do not use protein remover or lash primer as there are ingredients that could cause a chemical burn to the eye.

Emergency Protocols

- Only use witch hazel as a primer to remove excess oil.
- When applying the witch hazel with a microfiber wand, dab on a paper towel to remove any excess before swiping on lashes.

WHAT TO DO IF THIS OCCURS:

- Turn the client's head to one side and flush the eye with saline solution or water (use a tissue to catch the excess water).
- Continue flushing until burning sensation subsides.
- Wipe off excess saline from the eyes.